



INCIDENT MANAGEMENT MADE EASIER

The ultimate in incident management software, cloud-based Mission Manager enables teams to respond quicker and maintain situational awareness when every second counts. Highly secure and customizable, Mission Manager is based on three core principles:

PREPARATION. READINESS. EXECUTION.

- Personnel & Asset Management
- Real-Time Communications
- Robust Mapping Capabilities
- Common Operating Picture
- Automated ICS Reporting Tools
- Affordable and User-Friendly



SAVING LIVES. PROTECTING PROPERTY.

A CRISIS-PROVEN SOLUTION

When an incident occurs, you need the right people and right equipment in place to effectively execute your mission. Mission Manager ensures first responders remain crisis-ready with current data so they can make the right decisions, quickly and efficiently. Whether it be a single-person rescue or full-scale natural disaster, Mission Manager helps first responders save lives and property.

Mission Manager enables incident commanders to effectively manage their daily team operations and deployments – securely in the “cloud” – on laptops, smart phones and tablets. With a focus on preparation and readiness, Mission Manager speeds response time and enhances situational awareness during emergencies or events.

Mission Manager provides a turnkey web-based solution for mission planning, preparation and real-time situational awareness. It features robust mapping capabilities, automated reporting tools and multiple team communication channels to ensure seamless operations.



ENSURING A UNIFIED COMMAND

BORN IN THE FIELD. BASED ON FIRST-HAND EXPERIENCE

Based on real experiences and field-proven insights, Mission Manager was developed by a first responder with a background in computer programming. Over the past three years, Mission Manager has supported approximately 6,000 missions, including natural disasters, tactical operations, large public events, search and rescue missions, evacuations, training and exercises.

Mission Manager has been used by agencies in all 50 U.S. states and 20 countries. It is also available in 80 languages. Users include search-and-rescue organizations, fire departments, law enforcement agencies, emergency operation centers, security providers and the Civil Air Patrol.

Mission Manager is easy to use, flexible and highly customizable. With continuous enhancements, Mission Manager ensures your data is highly secure and available round-the-clock. It runs in the cloud on all major browsers and can also be used off-line without a web connection for pre-planning purposes.

COLLABORATION WHEN YOU NEED IT MOST

Mission Manager provides a team-based operational environment for day-to-day tasks and also serves as an online command center during incidents. It features a robust database that enables incident commanders to obtain, manage and share critical information during emergencies or events.

When used as a daily tool, Mission Manager tracks and manages everything from attendance records, training and missions to issued weapons and equipment. It generates automated reports based on the data entries and mission events, including team assignments, clue logs, subject information and mileage. This data can be used to produce automated ICS forms to fulfill reporting requirements, including standard reports or justification for government reimbursement.

Mission Manager reduces unnecessary paperwork and streamlines emergency response efforts, eliminating the guesswork with a click of a mouse. It gives emergency managers instant access to the data needed to deploy the right people with the right resources to the right places – at a moment's notice.

During a crisis, Mission Manager allows commanders to track all phases of the event in real time, including team locations, radio logs and mission status. It provides a common operational picture across multiple devices with extensive mapping capabilities and real-time communications.

PREPARATION. READINESS. EXECUTION.

PREPARATION begins with the team's personnel roster, where members can manage their own contact information and personal equipment. The entries include members' photos, basic contact information, emergency contacts and medication information, along with their issued gear and certifications. It even sends alerts to members if their certifications are scheduled to expire. Additionally, Mission Manager allows administrators to keep track of their team's equipment and maintenance schedules.

READINESS is achieved with the day-to-day management of documents and forms, timekeeping functions, task delegation and much more. A web-based team calendar with automated RSVP's helps teams organize events, including training, public relations activities or meetings. This puts teams one step ahead so they can effectively execute their missions.

EXECUTION of the mission is initiated with drag-and-drop team building. Team leaders can quickly view member's availability, equipment and certifications on screen, then easily create teams and develop missions with pre-set checklists and robust maps.

- **CLUES:** During call-outs, members can document clues found in the field, including description and photos, and distribute the data with their smartphones. With geocoded information, clues will automatically appear on mission maps.
- **MAPS:** Mission Manager features over 106 map overlays with categories such as topography, aviation, weather, hospitals, police and fire stations, schools, social media feeds, and natural hazards such as earthquake fault lines, floods, hurricanes and fires.
- **MESSAGES:** Members can send messages via emails, SMS messages and voice phone calls – or all three simultaneously.
- **EVENT LOGGING & REPORTING:** Every activity in Mission Manager is automatically logged and recorded, providing a second-by-second record of every mission and event. Critical information is captured for future operational purposes and debriefs.





SAVING LIVES. PROTECTING PROPERTY.

PERSONNEL & ASSET MANAGEMENT

- Track all your personnel contact information, including training, certifications and expirations, and medical information
- Organize events, request RSVP's and sign up for events with team calendar
- Print standard ICS forms, such as team assignments, mission status, logs, etc.
- Maintain records for your gear, equipment and vehicles
- Customize login access levels for all your personnel
- Upload your team's documents; control who can see and edit them
- Generate personnel timekeeping and detailed mission time reports

REAL-TIME MISSION MANAGEMENT

- Track your deployed personnel in real time on maps
- Create, assign and track team member tasks
- Collect personnel responding status for missions
- Track "clues" with automated tools and locate them on your mission maps automatically
- Drag-and-drop your available personnel in standard ICS positions or on team assignments
- Send your team real-time messages via emails, SMS text and voice phone calls – or all three simultaneously